

Shipping Information

UK mainland Delivery:

All orders are shipped RoyalMail48 Tracked as standard. On occasion your order may be sent by another courier e.g. DPD, Hermes or FedEx. All orders regardless of courier are tracked and tracking details are sent to customers. Once shipped orders will arrive within 2-4 working days.

A postal upgrade to RoyalMail24 Tracked can be selected at check out and costs £6. Once shipped orders will arrive within 1-2 working days.

PLEASE NOT FOR EVERY ORDER THERE IS A 1-3 WORKING DAY PROCESSING TIME – THEN YOUR ORDER IS SHIPPED. We don't offer next day delivery as a standard option, but should you require your order in a hurry please do contact us and we will do our best to fulfil your needs.

European Delivery:

All orders are sent Tracked as standard and costs £16. Delivery period varies depending on the country but generally packages arrive within 7-10 working days.

Please note that Montet Designs are not responsible for any customs duty or tax for orders being delivered outside of the UK or for any delay this may cause to your delivery as a result. These are the sole responsibility of the buyer.

International Delivery:

All orders are sent Tracked as standard and your package can be tracked until it reaches its destination – One kit international post costs from £18.

Easy Returns & Exchanges

We are sure you will be delighted with your purchase but should you not be then we will gladly refund or exchange your item within 7 days of receipt of your purchase. We will issue a refund if the item is faulty or returned to us in its original condition. The refund will be processed once the item has been returned to us in a saleable condition.

When returning an item to us the cost of returning the item is your responsibility. We recommend that you send the items back using recorded delivery which will provide you with proof of postage should the item get lost.